

*Oakland Hills*

# **PARKRIDGE ESTATES**

## **IG Welcome Packet**

*Your participation in neighborhood safety is appreciated  
and Intervention Group is proud to serve you!*

### **PARKRIDGE ESTATES NEIGHBORHOOD PATROLS**

24 HOUR SHIFTS PLUS 6 PATROL "HITS", 7 DAYS PER WEEK

**PATROL PHONE NUMBER:**

**877-272-8765**



**PARKRIDGE ESTATES SECURITY COUNCIL**

*email us at: [contactpesc@gmail.com](mailto:contactpesc@gmail.com)*

# About Intervention Group

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## **History:**

*Intervention Group, Inc. was established 2005 and is an Oakland-based, minority-owned small business. IG has been servicing our Parkridge Estates neighborhood since 2014. IG provides individual homeowners and our broader community an increased level of safety and security with their regular patrols and incident-driven response services.*

## **Benefits:**

*Your home enrollment benefits include:*

- Concentrated officer focus for enrolled households during patrol “hits”*
- Unlimited calls for response from enrolled households*
- Vacation watch service with written notice*
- Home alarm response with IG officer inspection, if elected*
- Helping make our broader community safer as a whole!*

## **Privacy:**

*Intervention maintains a database of enrolled homeowners for identification and contact purposes. This information will remain confidential but used as needed for your safety and emergency response delivery.*

**PARKRIDGE ESTATES SECURITY COUNCIL**

*email us at: [contactpesc@gmail.com](mailto:contactpesc@gmail.com)*

# Intervention Group Enrollment

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## **Steps to Enroll with IG**

- Complete, scan and email completed registration form to [contactpesc@gmail.com](mailto:contactpesc@gmail.com). Upon request, completed forms can also be picked up at your residence by a PESC member.
- Within the next 7 days, IG will send you a paper or electronic pro-rated bill for the amount owed based upon the time remaining within their semi-annual billing cycle.
- Issue payment to IG by check, credit/debit card, ACH or Apple Pay.
- Set an auto-pay reminder on your phone/calendar for both January 1 and July 1 to pay your next installment of \$210.00.

## **How to Contact IG**

Add IG as a contact to your cell phone(s) and post their phone number prominently in your home, such as on your refrigerator.

**(877) 272-8765**

8105 Edgewater Dr, Suite 120, Oakland, CA 94621

## **Connect IG with your Home Alarm Company**

Contact your home alarm company and add IG to their phone tree response instructions. If they don't allow for (877) numbers, use alternate phone #'s of (510) 910-6613 and (510) 467-3255.

**PARKRIDGE ESTATES SECURITY COUNCIL**

*email us at: [contactpesc@gmail.com](mailto:contactpesc@gmail.com)*



**PARKRIDGE CONFIDENTIAL HOMEOWNER ENROLLMENT FORM  
AND HOME ALARM REGISTRATION\* (if elected)**

Property Address \_\_\_\_\_

**Resident Name** \_\_\_\_\_

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_

Cell Phone \_\_\_\_\_ Email \_\_\_\_\_

**Resident Name** \_\_\_\_\_

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_

Cell Phone \_\_\_\_\_ Email \_\_\_\_\_

Emergency Contact Name and Phone \_\_\_\_\_

Pertinent Information you wish to share (i.e., car make/license, regular visitors, etc.) \_\_\_\_\_

Do you want paper billing or electronic billing? (circle one) Paper / Electronic

\* \_\_\_\_\_ Initial here to request Home Alarm response.

**(Special Note: contact your alarm company to list Intervention Group, 877-272-8765, as contact. IGI will respond, take appropriate action and secure your property.)**

Name of alarm company \_\_\_\_\_ Phone \_\_\_\_\_

**Code assigned to IGI, if any**

**Homeowner Signature** \_\_\_\_\_ **Date** \_\_\_\_\_

**Please return these forms to PESC via email to  
contactpesc@gmail.com.  
PESC can arrange for a pickup as well, if needed.**



**INTERVENTION GROUP INCORPORATED  
SECURITY SERVICES CONTRACT – PARKRIDGE HOMEOWNERS**

THIS CONTRACT is entered into on \_\_\_\_\_ between the Intervention Group, Incorporated (“IGI”), a corporation, organized and existing under the laws of the State of California, and \_\_\_\_\_ (“Customer”), who agree as follows:

**1. SCOPE OF SERVICES**

IGI agrees to provide six (6) roaming patrol “hits” daily through the Parkridge streets of Brookpark, Parkridge, Saddlebrook, Saddlebrook Ct., Knoll Ridge, Slopecrest and Clairpointe with unlimited 24-hour response for security issues as reported to IGI Dispatch. Vacation Watch service and Home Alarm Response are also included as requested per completion of IGI forms.

**2. LOCATION OF SERVICES**

IGI agrees to perform all services for the real property located at \_\_\_\_\_ Oakland, California.

**3. PAYMENT**

Customer will pay IGI a semi-annual amount of \$210.00 in advance and submitted with Enrollment Forms and Contract. Thereafter, payment will be as billed, in advance, at the rate specified in Exhibit A. Payments will be due on January 1 and July 1; payments are late on the 10th; after the 10th, a 10% late charge will be assessed. If there is no payment received within 30 days of the due date IGI will terminate services and reserves the right to renegotiate the contract terms. Future payment amounts may be increased with minimum notice of 60 days. Parkridge as a whole is to maintain a monthly payment minimum of \$3500. Failure to do so may result in changes or termination of your services. Customer shall submit check or money order payments to via USPS as follows or, if payment is requested to be made by charge or electronically, a charge as billed IGI for processing will be added.

Nathan Cook, President and General Manager  
Intervention Group Incorporated  
8105 Edgewater Drive, Suite 120  
Oakland, California 94621

**4. TERM**

a. This Contract shall be valid for 1 (one) year beginning on \_\_\_\_\_. Unless otherwise agreed, this Contract will automatically renew for like term of this Contract and any agreed amendments will be negotiated and signed under separate Addendum and become part of this Contract.

b. Either party may terminate this Contract for default (failure to perform) upon five (5) days’ written notice to the other if the other party has substantially failed to fulfill any of its material obligations under this Contract in a timely manner.

c. A written notice is deemed served when a party sends the notice in an envelope addressed to the other party to this Contract and deposits it with the U.S. Postal Service, first class mail, postage prepaid. For purposes of this Contract, all notices to IGI shall be addressed as follows:

Nathan Cook, President and General Manager  
Intervention Group Incorporated  
8105 Edgewater Drive, Suite 120  
Oakland, California 94621

#### 5. INSURANCE

IGI shall maintain at all times during the performance of this Contract a commercial general liability insurance policy with a maximum occurrence coverage in the amount of \$2,000,000 (two million dollars) and an automobile liability insurance policy in the maximum amount of \$1,000,000 (one million dollars) to cover any claims arising out of IGI's performance of services under this Contract.

#### 6. CONFORMITY WITH STATE LAW AND LICENSING REQUIREMENTS

IGI shall conform to all applicable laws, ordinances, codes and regulations of governmental agencies, including federal, state, municipal and local governing bodies having jurisdiction over any or all of the scope of services, including all provisions of the California Bureau of Security and Investigative Services and all other applicable federal, state, municipal and local law and/or licensing requirements. All services performed by IGI must be in accordance with applicable laws, ordinances, codes and regulations. Customer shall release, defend, indemnify and hold harmless IGI, its officers, agents, volunteers and employees from any and all damages, liability and consequences incurred so long as IGI remains in compliance with federal, state, municipal and local laws, ordinances, codes or regulations.

Private Patrol Operator License #15407

#### 7. INDEPENDENT CONTRACTOR

- a. IGI shall be deemed at all times an Independent Contractor and shall be wholly responsible for the manner in which IGI performs the services required of Contractor by the terms of this Contract. Nothing contained herein shall be construed as creating an employment, agency or partnership relationship between IGI and Customer.
- b. Except as expressly provided in this Contract, nothing in this Contract shall operate to confer rights or benefits on persons or entities not party to this Contract.
- c. Payment of any taxes, including California Sales and use Taxes, levied upon this Contract, the transaction, or the services or goods delivered pursuant hereto, shall be the obligation of IGI.

#### 8. GOVERNING LAW

This Contract shall be deemed to have been executed in Alameda County, California. The formation, interpretation and performance of this Contract shall be governed by the laws of the State of California, excluding its conflict of laws rules. Venue for all litigation relative to the formation, interpretation and performance of this Contract shall be in Alameda County, California.

#### 9. MUTUAL INDEMNIFICATION AND LIMITATIONS ON DAMAGES

Customer and IGI, for itself and its heirs, successors and assigns, agrees to release, defend, indemnify, and hold harmless the other party, its officers, agents, volunteers and employees from and against any and all claims, demands, liability, damages, lawsuits or other actions, including, but not limited to, personal injury or death or property damage arising out of or in any way connected with operations under this Contract and limit any and all damages to the value of Customer's or IGI liability insurance policy as applicable.

#### 10. AMENDMENTS

The terms and conditions of this Contract shall not be altered or otherwise modified except by a written amendment to this Contract executed by IGI and Customer.

11. ENTIRE CONTRACT

a. The terms and conditions of this Contract, Exhibit A attached, and any documents expressly incorporated by reference represent the entire agreement between the parties with respect to the subject matter of this Contract. This Contract shall supersede any and all prior contracts, oral or written, regarding the subject matter between IGI and Customer. No other contract, statement, or promise relating to the subject matter of this Contract shall be valid or binding except by a written amendment to this Contract.

b. If any conflicts arise between the terms and conditions of this Contract and the terms and conditions of the attached exhibits or any documents expressly incorporated, the terms and conditions of this Contract shall control.

12. SEVERABILITY

If any part of this Contract or the application thereof is declared invalid for any reason, such invalidity shall not affect the other provisions of this Contract which can be given effect without the invalid provision or application, and to this end the provisions of this Contract are declared to be severable.

13. ASSIGNMENT

IGI may not assign this Contract without the prior written consent of the Customer, except that IGI may assign its right to any money due or to become due hereunder. Similarly, Customer may not assign this Contract without the prior written consent of IGI, except that Customer may assign its right to any money due or to become due hereunder.

14. EFFECT ON SUCCESSORS AND ASSIGNS

This Contract shall be binding on and inure to the benefit of the heirs, executors, administrators, successors, and assigns of the parties hereto.

I/we agree to the terms and conditions contained herein and execute this contract with full capacity and understanding of the scope and limitations of this agreement.

\_\_\_\_\_  
**Signature**

\_\_\_\_\_  
**Print Name**

\_\_\_\_\_  
**Signature**

\_\_\_\_\_  
**Print Name**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**Date**

**Accepted:**

\_\_\_\_\_  
**Nathan Cook**  
**President and General Manager**  
**Intervention Group, Inc.**

\_\_\_\_\_  
**Date**